

Attachment to publication Kuusinen, K., Gregory, P., Sharp, H., Barroca, L., Taylor, K., Wood, L. (2017). Knowledge Sharing in a Large Agile Organisation: A Survey Study. In proc. XP'2017

Anonymised online survey utilized for data gathering in the study reported in the publication, the name of the studied company is replaced here with "Company". The layout of this version of the survey differs from the original.

## Knowledge Sharing in Company

This survey explores different aspects of how knowledge sharing currently works in Company. This is a first step in looking at how Company can embrace continuous improvement as an Agile and Lean organization. Please answer all the questions as honestly as possible as this will help us to improve. The survey is divided into 3 sections – About your current main project, About knowledge sharing, and About your job responsibilities.

This survey is being conducted by an independent research group, the [Agile Research Network](#).

The survey is anonymous and no personal data is collected. Only members of the research group will have access to the survey data. Aggregated results will be shared with Company and used to write research papers of interest to Agile practitioners and academics.

© The Agile Research Network 2016

Next Page

\* 1. Which Agile methods does your team employ? (select all applicable)

- Scrum
- Scrumban
- Extreme Programming (XP)
- Scrum/XP hybrid
- Kanban
- Lean Development
- Dynamic Systems Development Method (DSDM)
- Agile Unified Process (AUP)
- Feature Driven Development (FDD)
- Behavior Driven Development (BDD)
- Custom Agile hybrid (multiple methods)
- None
- Other (please specify)

\* 2. Which Agile practices does your team employ? (select all applicable)

- Daily Standup
- Prioritised backlog
- Short iterations/sprints
- Retrospectives
- Iteration/sprint planning
- Release planning
- Automated Unit testing
- Team-based estimation
- Taskboard
- Iteration/sprint reviews
- Continuous integration
- Dedicated product owner
- Single team (integrated dev and testing)
- Coding standards
- Open work area
- Refactoring
- Test-driven development
- Story mapping
- Automated acceptance testing
- Continuous deployment
- Collective code ownership
- Pair programming
- Agile games
- None

Next Page

### \* 3. How do you share knowledge in your project team?

	Never	Rarely	Sometimes	Often
I share knowledge informally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge in meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge with the lead/senior member of team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge on the project Whiteboard/wall space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I pair with colleagues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use my personal blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use the project Wiki	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use the company forum i.e. Yammer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use knowledge sharing opportunities provided by Centre of Excellence that I belong to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use presentations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use phone/voice mail/video link	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Other', please describe the methods below.

\* 4. How do you share knowledge with Company colleagues outside your project team?

	Never	Rarely	Sometimes	Often
I share knowledge informally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge in meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge through lead/senior team member	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I pair with colleagues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use my personal blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use the project Wiki	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use the company forum e.g. Yammer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use knowledge sharing opportunities provided by Centre of Excellence that I belong to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use presentations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use phone/voice mail/video link	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Other', please describe the methods below

## 5. How do you share knowledge with your customer?

	Never	Rarely	Sometimes	Often
I share knowledge informally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge in meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I share knowledge through lead/senior team member	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use the project Wiki	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use presentations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use phone/voice mail/video link	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Other', please describe the methods below

\* 6. What motivates you to share knowledge?

(Tick whatever applies)

	In your project team	In Company, outside your project team	With your customer
To get organisational rewards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To strengthen ties with other people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have knowledge that I want to share	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I enjoy sharing with others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Team lead / manager has told me to	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To fulfil my responsibilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other, Please specify	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>			

\* 7. How easy is it to share knowledge in your current job responsibility? (Please indicate whether you agree or disagree with the following statements.)

	strongly agree	agree	neutral	disagree	strongly disagree
It is easy to share knowledge with my project team	<input type="radio"/>				
It is easy to share knowledge with colleagues in Company	<input type="radio"/>				
It is easy to share knowledge with my customer	<input type="radio"/>				

8. How would you improve knowledge sharing in Company?

Next Page

\* 9. How long have you worked at Company?

[A drop-down list: less than a year, 1 year, 2 years, 3 years, ..., 35 years, more than 35 years]

\* 10. What is your main job responsibility?

Software development (including databases) Software

testing/Quality

Architecture Business/Systems

Analyst Design/UX Design

Project management (or related)

Configuration / support Customer support

Other (please specify)

\* 11. How many different customer accounts have you worked for in Company?

I haven't worked for a customer account

1

2 - 4

5 or more

\* 12. How many people are there in the team/function that you lead currently?

I don't lead team/function

1 - 9

10 - 19

20 or more